

George Spiese

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SUMMARY of QUALIFICATIONS

- **Mac Certified Systems Engineer**
- **Premier Member Apple Consultants Network (ACN)**
- **Apple Certified Technology Coordinator (ACTC)**
- **Apple Certified Help Desk Specialist (ACHDS)**
 - **Apple Certified Service Technician**
 - **Apple Certified PowerBook Service Technician**
- **Press3 Mac Hardware Certification**
 - **Press3 Mac OSX Certification**
 - **Press3 Mac OS Classic Certification**
- **Press3 MacCSE (Macintosh Certified Systems Engineer)**

Special skills in:

- ✓ NETWORK TUNING
- ✓ NETWORK DESIGN AND IMPLEMENTATION
- ✓ TECHNICAL SUPPORT (HARDWARE, SOFTWARE, NETWORKS) 24X7
- ✓ SYSTEM DESIGN AND IMPLEMENTATION
- ✓ SOFTWARE LICENSING AND ASSET TRACKING
 - ✓ WORKFLOW ANALYSIS
 - ✓ TRAINING
- ✓ PROJECT MANAGEMENT
- ✓ POSTSCRIPT AND PDF
- ✓ WEB AND INTERNET SOLUTIONS
- ✓ DIGITAL PHOTOGRAPHY
- ✓ PREPARING FOR OS X IMPLEMENTATION
- ✓ ELECTRONIC PREPRESS AND POSTSCRIPT TROUBLESHOOTING
- ✓ COLOR MANAGEMENT

PROFESSIONAL EXPERIENCE

CONTRACT IS MANAGER

Lippincott & Margulies, New York, NY

- **Interim IS Manager.** Supported workgroup of 75 users in New York, San Francisco, Los Angeles, Mexico, Peru;
 - **Working Manager** providing support to **Mac and PC** desktops, Printers, Network, Servers, Email, Databases, Switches, and Routers;
 - Specify and order hardware and software. Asset Management. Create Policies and Procedures.

CONTRACT CORPORATE PREPRESS ANALYST

Rodale Press, Emmaus, PA

- Provide **Corporate-wide hardware and software support** to first Line Analysts;
 - Test and make recommendations on hardware and software to **improve work flows and productivity**;
 - Design and create software installers to **standardize desktop software** across the enterprise.

CORPORATE MACINTOSH ANALYST

The Mack Printing Group, Easton, PA

- **planning, organizing, and controlling** the Electronic Prepress departments in three divisions;
 - provide **network, hardware, and software installation and support**;
 - write **specifications** for **hardware and software purchases**, collect bids, and **make final recommendations and purchases**.

PROJECT MANAGER

Wentworth Worldwide Media, Lancaster, PA

- responsible for the **planning, organizing, directing, and controlling** the production of all **educator internet products**;
 - coordinate outside vendors and internal teams to **ensure project completion on deadline, and within budget**.

SYSTEMS INTEGRATOR

SpectraComp, Mechanicsburg, PA

- responsible for the **integrating systems, software, and hardware**;
 - provide both **telephone and on-site technical support**.

SOFTWARE DEVELOPMENT

Continental Press, Inc., Elizabethtown, PA

- responsible for the **testing, technical support, and quality control** of educational software;
 - provide **telephone technical support, and on-site training** nationwide;
 - **project management** of companies first **CD-ROM product**.

PROFESSIONAL PREPARATION

B.S. Business Administration, Millersville University, Millersville, PA.
Dean's List Student. Overall GPA: 3.29; Major **GPA: 3.41**.

Antonelli School of Photography, Philadelphia, PA.